

APPENDIX TWO: CULTURAL SECURITY

Cultural security is a commitment to service provision that does not compromise the legitimate cultural rights, views, values and expectations of Aboriginal people¹. Cultural security requires a shift from cultural awareness to a focus on service provider behaviour, how services perform and whether they deliver outcomes for Aboriginal people.

Some of the features of culturally secure services are:

- services address a pressing need and are culturally relevant to Aboriginal people
- services involve Aboriginal people in agency governance and employ Aboriginal staff (in service delivery and/or front line roles)
- services have built trust and close relationships with local Aboriginal people
- services recognize, understand and acknowledge Aboriginal culture and incorporate Aboriginal ways of knowing and being
- services understand and acknowledge the impact of history
- staff are knowledgeable, culturally competent and trained about Aboriginal culture and the agency and staff has a history of working with and for Aboriginal people
- services make serious efforts to engage, talk and consult with Aboriginal people and use that information to redesign their services
- services attempt to address issues in a holistic way rather than focus only on a single issue.

APPENDIX THREE: SITE BY SITE SERVICE MAPPING

MIDWEST-NORTH MIDLANDS SERVICE MAPPING

**Geraldton
Carnamah
Irwin
Mingenew
Morawa
Mullewa
Northampton
Perenjori
Three Springs**



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Geraldton:

The City of Geraldton-Greenough is a Local Government Area in the Mid West region of Western Australia, 424 kilometres north of Perth. It covers an area of 1,798 square kilometres, and its seat of government is the town of Geraldton. The 2006 census indicated there were 32,951 persons living in the Shire, of which 2605 were Aboriginal (8%). Service mapping of Geraldton may be incomplete because of the number of services in the town.

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Holland Street School	Department of Education and Training	Educational Support Facility for children with diagnosed intellectual disabilities. Kindergarten to Year 7	School terms	No	28 students, 4 of whom are Aboriginal. No Aboriginal staff
Allendale Primary School	Department of Education and Training	Kindergarten to Year 7	School terms	No	About 12 % of students are Aboriginal. 1 part time AIEO.
Rangeway Primary School	Department of Education and Training	Kindergarten to Year 7 .9 LOTE untrained teacher provides Wajarri language lessons Early Childhood Intervention program	School terms	No Yes Yes	About 60% of students are Aboriginal. 6.7 FTE AIEOs 3 Aboriginal Teachers, one of whom is Wajarri teacher, one is 0.4FTE Early Childhood intervention teacher and 1.0 FTE teacher.
Beachlands Primary School 99211793	Department of Education and Training	Kindergarten to Year 7	School terms	No	About 60% of 160 students are Aboriginal. 2 Full time AIEOs; 4 part time AIEOs, 1 Part time Teacher Assistant, 1 part time Gardner/handyman.
Mount Tarcoola	Department of Education and	Kindergarten to Year 7	School terms	No	Of about 549 students, about 35 are

Primary School	Training				Aboriginal. One part time AIEO. A very multicultural school.
Geraldton Primary School	Department of Education and Training	Pre-primary to Y7	School terms	No	42/415 students Aboriginal. 1 teacher, 1 support staff Aboriginal.
John Willcock College 9965 8300 LAM	Department of Education and Training	Years 8 and 9	School terms	No	136/467 students Aboriginal. 6 Aboriginal support staff including 1 clerical.
Geraldton Senior College	Department of Education and Training	Years 10-12 Indigenous Tutorial Assistance Scheme. Midwest Football Academy Kicking Goals (for years 11 and 12 boys) Wariagurra Walgamanyulu (for years 11 and 12 girls) LINX for disengaged Aboriginal boys Follow the Dream: for Aboriginals wanting to go to university Midwest Netball Academy Bayalga to link students to training or work Aboriginal School Based Training Program (22 students in this in 2009)	School terms	No	Of about 900 students, 230 are Aboriginal. 1 Aboriginal teacher, 8 AIEOs (6 FTE). Several programs specific to Aboriginals:
St. Francis Xavier	Catholic Education	Years Kindergarten to year 7	School terms	No	Of 520 students about 10 are Aboriginal. There is one full time Aboriginal Teaching Assistant.
St. Lawrence's School Bluff Point	Catholic Education	Kindergarten to year 7	School terms	No	Of about 529 students, about 22 are Aboriginal. One Aboriginal Teaching Assistant 3 days a week.
St. John's School Rangeway	Catholic Education	Kindergarten to year 7	School terms	No	Of 260 students, 45 are Aboriginal. 2 full time Aboriginal Teaching Assistants.
Geraldton Nagle	Catholic Education	Years 8 to 12	School terms	No	Of about 930 students, about 40 are

Catholic College					Aboriginal. 1.6 FTE Aboriginal Teaching Assistants.
Geraldton Grammar School	Anglican independent School	Kindergarten to year 7	School terms	No	Of about 650 students a very small number are Aboriginal. No Aboriginal staff.
Durack Institute of Technology	Department of Education and Training	Vocational Education and training	Flexible education	No	
Youth Pathways	Geraldton Regional Community Education Centre	Provides counselling to students to encourage retention in school or refer for appropriate work	Five days a week	No	Two staff out of five are Aboriginal Funded by Department of Education, Employment and Workplace Relations
Geraldton Universities Centre	Curtin, ECU, UWA	Undergraduate programs in Education and Nursing	University terms	No	
Combined Universities Centre for Rural Health	Curtin, ECU, UWA	Education and training, professional development, research, continuing education		No	
Employment					
Employment Services	Skill Hire	Assistance to those seeking employment	Full-time Mon- Fri.	No	
Employment Services	Salvation Army Employment Plus	Assistance to those seeking employment	Full-time Mon- Fri.	No	
Employment Services	Mission Australia	Assistance to those seeking employment	Full-time Mon- Fri.	No	
Apprentices and trainees	Apprenticeship and Traineeship Company Midwest	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10	Office in Geraldton Monday to Friday 8 to 5	No Yes	About 70 or 25% of clients are Aboriginal One Aboriginal Field Officer

		funded by DEEWR			
Indigenous Employment Services	Wila Gutharra Aboriginal Corporation	Employment training and support services		Yes	
Income Support					
Income support	Centrelink	Income support and counselling	Office in Geraldton		
Emergency Relief	Centacare Geraldton Resource Centre Lighthouse Christian Fellowship Salvation Army Crisis Centre Foodbank St Vincent De Paul Red Cross Wonthella House Department for Child Protection Midwest Disaster Relief Midwest Men's Health Cameliers Guest House	Food parcels, vouchers, meals, food, advocacy	Multiple providers – comprehensive coverage	No	
Health					
Geraldton Hospital	WA Health	Full range of inpatient and outpatient	24 hours a day		

	Department	services except for some specialist services. 24 hour emergency care			
St. John of God Hospital	St John of God	60 bed hospital providing medical, surgical, maternity, paediatrics, oncology, palliative care and after hours GP		No	
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Office in Geraldton 5 days a week	No	Psychiatrists and clinicians
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	4 Child and Adolescent Clinicians
Aboriginal Child Health Program		Immunization, trachoma, ear health etc.		Yes	Aboriginal Health Worker
Medical services	Geraldton Regional Aboriginal Medical Service	Primary health care, health promotion, allied health, sexual health, social and emotional wellbeing		Yes	
Social and Emotional Wellbeing					
Counselling service	Centacare	Provides a wide range of counselling services	5 days a week		3 full time and 1 part time psychologist, part time social worker
Family Relationships Centre	Centacare	Helps families where parents have separated with issues of child care	5 days a week		
Men and Family Relationships	Centacare	Helps men with family issues. Also provides education	5 days a week		
Indigenous Liaison Officers	Centacare	Encourages Aboriginal people to engage with community services	Full time	Yes	2 Aboriginal workers.
Social and Emotional Wellbeing Workers	GRAMS			Yes	
Aboriginal Healing Program	Bundiyarra			Yes	Funding vulnerable

Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Alcohol and Substance Misuse					
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues	5 days a week	No	8 staff, 4 of whom are Aboriginal
Alcohol and drug services	Rosella House – Drug Arm	Community-based and live-in programs		No	
Alcohol and drug services	Yamatji Patrol	Deals with intoxication and DV	Tues-Sat 10am-2am	Yes	
Sobering up	Geraldton Community Sobering Up Shelter	18 bed facility	4 days a week	No	
Housing					
Housing	Murchison Regional Aboriginal Corporation	Provides 52 houses	Service located in Geraldton	Yes	5 staff are Aboriginal Difficulty in maintaining houses
Housing	Department of Housing	Regional office for the Murchison-Gascoyne Aboriginal Housing Service		No Yes	
Crisis and emergency accommodation	Many providers	St John of God Lighthouse Program (young people aged 16-22), Midwest Community Living Association (disabilities), STAY, Drug Arm Rosella House (transitional housing), Fusion (low cost accommodation), Sun City Christian Church (emergency accommodation), Salvation Army, Chrysalis (crisis accommodation), Baptist Care, and Morawa Community Care (seniors).		No	
Well Being of Children					

Child Protection	Department for Child Protection	District Office for the Murchison-Gascoyne region – full child protection service including psychologist & group home	Office hours – After Hours contact through Crisis Care	No	Senior Officer Aboriginal Services Community Child Protection Worker based part-time at GRAMS
Geraldton Family Counselling Service	Geraldton Regional Community Education Centre	Counselling service for family issues, child behaviour, grieving, etc.	Monday to Thursday by appointment	No	Funded by Department for Child Protection.
Child counselling	Centacare	Provides child counselling and child consultations	Provided by part time social worker		
Out of School Child Care Centre	Geraldton Regional Community Education Centre	After school care for primary school children and holiday camps		No	
0 to 5 program	Health Department	Weighing and assessment of infant development	2 days a week.		
Home visiting service	Department for Communities	Provides home visiting service and parenting workshops	Monday to Friday 8:30 to 4:30	No	Based at Spaulding Family Centre
Family day care	Midwest Murchison Family Day Care Scheme	Day care in home for 4 children or less, aged 0 to 4	Full days	No	About thirty carers in Geraldton
Children's Services Officer	Department for Communities	Supports and resources licenses child care services and unlicensed services such as toy libraries	Based in Geraldton	No	
Parenting Services	Parenting WA & Parent Link	Advice, support and home visiting services		No	
Youth					
Youth services	PCYC	Youth activities		No	
Geraldton Family Youth Support Service	Geraldton Regional Community Education Centre	Assists youth age 12 to 18 and their families in developing life skills, personal skills, work habits. Provides one on one mentoring. Counselling re family conflict, bullying. Provides recreational activities and	Monday to Thursday by appointment	No	Funded by Department for Child Protection.

		some camps.			
Learning, Engagement and Participation	Geraldton Regional Community Education Centre	Service for youth aged 15 to 17 who are disengaged from school and need support to re-engage or transition to other education and training.	As required	No	Funded by Department of Education and Training, DEEWA and City of Geraldton-Greenough
Aboriginal youth services	Geraldton Streetworkers Aboriginal Corp.	Centre-based and outreach programs for Aboriginal youth		Yes	
Aboriginal Youth Services	GUnnadoo Farm	Education and training, youth arts centre, Aboriginal culture		Yes	
Seniors					
Assessment	Aged Care Assessment Team			No	
Advocacy for seniors	Advocare (HACC funded)	Protect and promote rights of seniors. Provides educational programs and advocacy work on behalf of seniors	Provides monthly displays at GRAMS Holds educational seminar for staff and clients on elder abuse at least once a year	No	Service located in Geraldton. Two Aboriginal advocates located in Perth.
HACC Services	GRAMS Geraldton Community Care WA Country Health Service	Day Care, home help, meals on wheels, respite		GRAMS only	
CareLink	Midwest Commonwealth Respite and Carelink Centre	Information, referral and support		No	
Aged care	Hillcrest Geraldton Nursing Home				

	Nazareth House				
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	Six full time staff. Do outreach to other areas.		
Employment services	CRS Australia Geraldton Personal Advanced Personnel Management	Provides assistance in finding employment for persons with a diagnosed disability who are able to work at least 8 hours a week		No	
Justice					
Police Services	Western Australia Police Service	Police services	Monday to Friday 8 AM to 4 PM. On call 24 hours as determined by Geraldton.	No	No
Corrections	Department of Corrective Services	Community corrections and youth justice services. Youth justice services include: Family and Youth Support Service, Youth Bail Service, Juvenile Justice Team, Intensive Supervision Program.	Geraldton has a Community Corrections Centre and the Mid West Gascoyne Youth Justice Service	No	Majority of clients are Aboriginal
Family violence	Family Violence Court			No	
Family violence	Department of Corrective Services	Aboriginal specific Family and Domestic Violence Programs	Open to external referrals	Yes	
Family violence	Geraldton Family Violence Advocacy Service	Family Violence Prevention Legal Service, sexual assault counselling service, groups	24 hour crisis line	Yes	
Family Violence	Geraldton Resource Centre	Community legal services Nyarlun Miyarnumalgu program – legal outreach		No Yes	
Victim Support Service	Centacare	Support for victims of crime	Part time service	No	

Sexual assault and family violence	Chrysalis	Women's refuge, counselling (including perpetrator counselling)		No	
Child Witness Support Program	Centacare	Assists in preparing children as witnesses	Part time	No	
Drug Diversion	CDST	Brief diversion programs for youths and adults		No	
Hip Hop Program	Midwest Drug Services Team	Promotes and educates prisoners in healthy choices in and out of prison			
Legal service	Aboriginal Legal Service	Provides free legal service for Aboriginals	5 days a week	Yes	Of 5 staff three are Aboriginal, 2 court officers and 1 lawyer.
Transport					
Bus	Public Transport Authority TransWA	Bus service to and from Perth	7 days a week	No	
Air travel	Skywest	Daily Service to and from Perth	7 days a week	No	

Carnamah:

The Shire of Carnamah is a Local Government Area in the Mid West region of Western Australia, about 310 kilometres north of Perth and about 115 kilometres south of Geraldton. It covers an area of 2,876 square kilometres, and its seat of government is the town of Carnamah. A second town in the shire is Eneabba. The 2006 census indicated there were 749 persons living in the Shire, of which 40 were Indigenous (5.3%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Eneabba Primary	Department of Education and	Kindergarten to Year 7	School terms	No	Less than 10% of 48 students are

School	Training				Aboriginal.
Carnamah District High School	Department of Education and Training	Kindergarten to Year 12 No before or after school programs	School terms	No	About 4% of 134 students are Aboriginal. They have one part time female AIEO.
Youth Pathways	Geraldton Regional Community Education Centre	Provides counselling to students to encourage retention in school or refer for appropriate work	Available to school on request	No	Two staff out of five are Aboriginal Funded by Department of Education, Employment and Workplace Relations
Employment					
Employment Services	Mission Australia: Job Services Australia	Assisting clients re seeking employment	One day a fortnight	No	Refer to CDEP
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does training for driver's licenses.	Three days of training twice a month as requested or required. In Eneabba	Yes	About 60% of clients are Aboriginal. One of three staff delivering program is Aboriginal.
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	3 times a year	No	No Aboriginal staff
CDEP	Midwest Employment and Economic Development Aboriginal Corporation	CDEP program	As required	Yes	
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	As required Office in Geraldton	No Yes	One Aboriginal Field Officer

Income Support					
Income Support	Centrelink	Income support	Persons applying for Centrelink must go to Geraldton.	No	
Emergency Relief, food parcels	Northern Districts Community Support Group	Counselling, food parcels	Based in Morawa, visits weekly	No	
Emergency relief	Geraldton Resource Centre	Food parcels, ER	Visits to Morawa from Geraldton monthly.	No	Provides resources and support to Northern Districts Community Support Group
Health					
Nursing Post Eneabba	Silver Chain	Chronic disease and diabetes checks, emergency services. Take blood	3 days a week in Eneabba 2 days a week in Leeman	No	Five different nurses in five years. No GP, no dentist, physiotherapist, counselling service will come if requested. People go to Dongara, Jurien Bay, Morawa or Geraldton if they need medical service.
Medical service Carnamah	Three Springs Medical Centre	Medical care	2 half days per week in Carnamah	No	Often have to wait up to two weeks to get an appointment.
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Weekly visits to Carnamah and Eneabba	No	Service from Geraldton
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	
Dental Health	Three Springs Dental Health Clinic	Dental care	None in Carnamah		Closest is Three Springs.
Social and Emotional Wellbeing					
Sports clubs					
Counselling	Northern Districts Community Support	Counselling services	As required	No	Funded by Department for Child Protection

	Group				
Mental Health	Central Mental Health Services	Counselling and referral service	Visit from Geraldton only if they have a client.	No	
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Alcohol and Substance Misuse					
None					
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues	People have to go to Geraldton to access a service.		
Housing					
Housing	Murchison Regional Aboriginal Corporation	Provides one house in Carnamah	Service located in Geraldton	Yes	Difficulty in maintaining houses
Housing	Joint Homeswest and Shire	Five single person units. Four units for seniors. All in Carnamah		No	No Aboriginals in units.
Well Being of Children					
Eneabba Child Care Clinic	Silver Chain Nursing Post	Provides health services to children	One day a month	No	About 5% of clients are Aboriginal.
Carnamah Day Care	Parent volunteers	Day care for children to age 0 to 5	Three days a week, 9AM to 3:30PM	No	No Aboriginal children or parents. Cost \$30.00 a day to attend.
Play group	Parent volunteers	Play group for children age 0 to 4	One morning a week	No	No Aboriginal children or parents
Toy Library		Toys on loan to families	Open one day a week in Carnamah	No	Cost to join too much.
Child Protection	Department of Child Protection		Come if required		

Home visiting service	Department for Communities	Provides home visiting service and parenting workshops	On request	No	
Child Care	Carnamah Occasional Child Care Centre Inc.	Provides occasional care for children. Funded by Department for Communities		No	
Youth					
Youth Group in Carnamah	Shire	Games and competitions for youth.	Twice a week	No	No Aboriginal youth attend. Cost of uniforms and transport cited as reasons.
Seniors					
HACC	Health Department: Three Springs Hospital	Housekeeping assistance for seniors	Provided as needed from Three Springs	No	
Advocacy for seniors	Advocare (HACC funded)	Protect and promote rights of seniors. Provides educational programs and advocacy work on behalf of seniors	As required. Holds educational seminar for staff and clients on elder abuse at least once a year	No	Service located in Geraldton. Two Aboriginal advocates located in Perth.
Disability					
Disability support	Disability Services Commission	Service available in Geraldton	Can visit if needed	No	
Justice					
Police Services	Western Australia Police Service	Police services	Monday to Friday 8 AM to 4 PM. On call 24 hours as determined by Geraldton. Works in conjunction with Three Springs so one station is open over weekend. Eneabba is covered by Leeman	No	No

			Police.		
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	No service on site. Would have to travel to Geraldton	Yes	
Transport					
Bus service	Public Transport Authority TransWA	Bus service to and from Perth.	4 days a week	No	

Irwin

The Irwin is a Local Government Area about 360 kilometres north of Perth and 50 kilometres from Geraldton. It covers an area of 2374 square kilometres, and its seat of government is the town of Dongara. The twin town of Port Dennison is adjacent. The 2006 census indicated there were 3052 persons living in the Shire, of which 2.1% were Aboriginal.

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Dongara District High School	Department of Education and Training	Kindergarten to Year 12. Comprehensive Vocational Education Program for years 10-12. School based apprenticeships. Links with Central West TAFE.	School terms	No	1 part-time AIEO Parent School Partnership Initiative group
Employment					
Employment Services	Salvation Army Employment Plus	Assisting clients re seeking employment	Outreach services – opening hours as required.	No	
Local Community Partnership	Geraldton Regional Community Education Centre	Works with schools, industries and professionals to help develop hands on learning experiences and develop skills for employment.	As required	No	Funding ending at June 2010.
Income Support					
Income support	Centrelink	Centrelink at Telecentre in Dongara	Mon-Thurs 1-4, Fri 9-12	No	
Health					
Dongara Health Centre – Multi-	Dongara-Eneabba-Mingenew Health	24 hour emergency service - Registered nurse responds to emergency/injury/illness	24 hour emergency service	No	

purpose service	Service	Community Health Service provides a broad range of programs and services for the general community, including chronic disease management, child & maternal health services, immunisation, parenting support & education, school health screening & education, and women's, mens' and youth health education & support	Mon-Fri 9-4.30		
Social and Emotional Wellbeing					
Recreation Centre	Irwin Shire	Netball, dance classes, badminton, karate, Toddler time and other activities		No	
Range of sporting clubs				No	
Telecentre	Irwin Shire	Computer and internet access, video conferencing, secretarial services, TAFE courses	Mon- Fri 9-4.30	No	
Alcohol and Substance Misuse					
None					
Housing					
Housing	Shire of Irwin	39 Unit retirement village developed jointly with Housing – public housing eligibility.	Dongara	No	
Housing	Department of Housing	About 12 houses	Serviced through Geraldton	No	
Well Being of Children					
Child protection	Department of Child Protection		Come if required	No	

Child care	Ready Set Grow	Long day care		No	
Play Group	Play Group Association	Volunteer group	Mon, Wed, Fri	No	
Toddler Time	Irwin Shire	Assist social and physical development of pre-school children through body movement. Opportunity for mothers to socialise	Thursday morning during school terms	No	
Youth					
Youth services	Irwin Shire	Youth programs Shire has Youth Coordinator Youth Advisory Council		No	Looking at drop in centre for 13-18 years age group.
Seniors					
Home and Community Care	Health Department	Provided through Dongara Health Centre. Client transport, meals on wheels, day care, access shopping and social support.	As required	No	
Accommodation	Irwin Shire	See housing section above		No	
Autumn Centre	Irwin Shire	Activities for seniors		No	
Low care hostel;	Dongara-Eneabba-Mingenew Health Service	6 beds plus 1 booked respite bed		No	
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required, from Geraldton	No	
Justice					
Police Services	Western Australia Police Service	Police services		No	

Transport					
Bus travel	TransWA Greyhound Bus	Perth to Broome service	Twice a day		No well used

Mingenew:

The Shire of Mingeneu is a Local Government Area in the Midwest region of Western Australia, about 370 kilometres north of Perth and about 110 kilometers southeast of Geraldton. It covers an area of 1,939 square kilometres, and its seat of government is the town of Mingeneu. The 2006 census indicated there were 471 persons living in the Shire, of which 28 were Aboriginal (5.9%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Mingenew Primary School	Department of Education and Training	Kindergarten to Year 7.	School terms	No	About 6% Aboriginal students Has 0.5 AIEO.
TAFE	Department of Education and Training	Educational programs and training in computers. Located at Mingeneu Telecentre	School terms	No	
Employment					
Employment Services	Mission Australia: Job Services Australia	Assisting clients re seeking employment	One day a month	No	
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	3 times a year	No	No Aboriginal staff
CDEP	Midwest Employment and Economic Development Aboriginal Corporation	CDEP program	As required	Yes	
Apprenticeship and	Not for Profit	Assists in employment and management of	As required	No	One Aboriginal Field Officer

Traineeship Company Midwest		apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	Office in Geraldton	Yes	
Income Support					
Income support	Centrelink	Centrelink agent at Telecentre	9AM to 4PM, Monday to Friday	No	.
Emergency Relief, food parcels	Northern Districts Community Support Group	Counselling, food parcels	Based in Morawa, visits as required	No	
Health					
Dongara, Eneabba Mingenew Health Service	WA Country Health Service		8:30AM to 4:30PM Monday to Friday, 24 hour emergency	No	Located in Dongara
Mingenew Silver Chain Medical Centre	Silver Chain	Nursing services, HACC services, doctor from Dongara once a week	9AM to 4PM Monday to Thursday 9 AM to 12 Fridays	No	
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Weekly visits or as required	No	Service from Geraldton
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Geraldton
Ambulance	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive service for patients.
Social and Emotional Wellbeing					
Sporting and recreation clubs					

Northern Districts Community Support Group	Department for Child Protection	Counselling services	As required	No	
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Alcohol and Substance Misuse					
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues	People have to go to Geraldton to access a service.		
None					Silver Chain refer people to GP in Dongara and to Morawa Family Counselling Service
Housing					
Housing	Homeswest	Provides four houses		No	
Housing	Murchison Regional Aboriginal Corporation	Provides one house	Service located in Geraldton	Yes	5 staff are Aboriginal Difficulty in maintaining houses
Well Being of Children					
Child protection	Department of Child Protection		Come if required		
Home visiting service	Department for Communities	Provides home visiting service and parenting workshops	On request	No	
Family day care	Midwest Murchison Family Day Care Scheme	Day care in home for 4 children or less, aged 0 to 4	Full days	No	One carers in Mingenev
Youth					

No services					
Seniors					
HACC	Silver Chain Medical Clinic	Flexible delivery packages in home and community care for seniors	As required	No	
Advocacy for seniors	Advocare (HACC funded)	Protect and promote rights of seniors. Provides educational programs and advocacy work on behalf of seniors	As required. Holds educational seminar for staff and clients on elder abuse at least once a year	No	Service located in Geraldton. Two Aboriginal advocates located in Perth.
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required		
Justice					
Police Services	Western Australia Police Service	Police services. Police station in Mingenew	On call 24 hours as determined by Geraldton.	No	2 police officers
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	As required from Geraldton	Yes	
Transport					
Bus service	Transport WA	Bus service to and from Perth	4 days a week in each direction	No	

Morawa:

The Shire of Morawa is a Local Government Area in the Midwest region of Western Australia, about 390 kilometres north of Perth. It covers an area of 3516 square kilometres, and its seat of government is the town of Morawa. The 2006 census indicated there were 824 persons living in the Shire, of which 85 were Aboriginal (10.3%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Morawa District High School	Department of Education and Training	Kindergarten to Year 12. Has funding under Indigenous Tutorial Assistance Scheme	School terms	No	About 25% Aboriginal students Has one Aboriginal teacher and 1 AIEO.
Pre Primary	Department of Education and Training	Morawa Pre-Primary School	School terms	No	Has one full time AIEO
WA College of Agriculture	Department of Education and Training	Agricultural Education. 2 year program for students years 11 and 12	School terms	No	1 Aboriginal teacher Aboriginal students receive AbStudy through Centrelink
Youth Pathways	Geraldton Regional Community Education Centre	Provides counselling to students to encourage retention in school or refer for appropriate work	One day every 3 weeks	No	Two staff out of five are Aboriginal Funded by Department of Education, Employment and Workplace Relations
Employment					
Employment Services	Mission Australia: Job Services Australia	Assisting clients re seeking employment	One day a month	No	
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does	Three days of training twice a month as requested or required.	Yes	About 60% of clients are Aboriginal. One of three staff delivering

		training for driver's licenses.			program is Aboriginal.
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	4 times a year	No	No Aboriginal staff
CDEP	Midwest Employment and Economic Development Aboriginal Corporation	CDEP program	Office in Morawa.	Yes	Clients from Perenjori come to Morawa office and are given a petrol allowance.
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	As required Office in Geraldton	No Yes	One Aboriginal Field Officer
Income Support					
Income support	Centrelink	Centrelink agent at Morawa Telecentre	Monday to Friday 10 to 2	No	.
Emergency Relief, food parcels, counselling	Northern Districts Community Support Group	Counselling, food parcels Hosts financial counsellor, lawyer and tenancy advocate in Morawa	Based in Morawa Once a month	No	
Health					
Morawa Perenjori Health Service	WA Country Health Service	Limited hospital services. Visiting medical officer physiotherapist Nursing and child health nurse		No	Aboriginal Liaison Officer
Medical service	Morawa Medical Centre	Medical services	Mondays and Wednesdays 8:30 to 4:30; Tuesday 8:30 to 12:30; Thursdays 2 to 5; Friday 8:30 to	No	Same doctor travels to Perenjori.

			12:30. On call 24 hours.		
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Weekly visits or as required	No	Service from Geraldton
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Geraldton
Aboriginal Child Health Program	WA Country Health Service	Immunization, trachoma, ear health etc.	At Morawa Perenjori Health Service	Yes	Aboriginal Health Worker
Dental	Dental services		Not available in Morawa.		Available in Three Springs or Geraldton. Payment up front.
Ambulance	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive service for patients.
Social and Emotional Wellbeing					
Social worker	GP Network				
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Sporting and recreation clubs					
Alcohol and Substance Misuse					
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues	As required		
Housing					
Housing	Homeswest	4 houses		No	
Housing	Murchison Regional Aboriginal Corporation	Provides 2 houses in Morawa	Serviced from Geraldton	Yes	Some houses are joint ventures with DHW.

Well Being of Children					
Child protection	Department of Child Protection		Come if required		
Pre-primary school	Department of Education and Training	Provided at school	School terms		
Child Health nurse	Morawa Health Service Hospital WA Health Department				
Youth Centre	Shire	Range of recreational activities for children aged 5 to 12	Open 3-4:40 Thursday and Friday, 9 to 1 on Saturday Holiday programs	No	No school, no youth centre
Morawa Day Care Centre	Midwest Murchison Family Day Care	Day care for children aged 0 to 4 and after school programs for children up to age 12	8 to 5:30 Monday to Friday	No	
Toy Library	Telecentre	Provides toys on loan	10 to 2 Monday to Friday	No	
Youth					
Youth Centre	Shire	Range of recreational activities for youth aged 12 to 24	Open Thursday and Fridays 4:30 to 6 and Saturdays 2 to 6 Holiday programs	No	No school, no youth centre
Seniors					
HACC	Morawa Health Service Hospital WA Health Department	Flexible delivery packages in home and community care for seniors	As required	No	
Meals on Wheels	Morawa Health Service Hospital WA Health Department	Flexible delivery packages in home and community care for seniors	As required	No	
Advocacy for	Advocare	Protect and promote rights of seniors. Provides educational programs and	As required.	No	Service located in Geraldton.

seniors	(HACC funded)	advocacy work on behalf of seniors	Holds educational seminar for staff and clients on elder abuse at least once a year		Two Aboriginal advocates located in Perth.
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required		
Justice					
Police Services	Western Australia Police Service	Police services	Monday to Friday 8 AM to 4 PM. On call 24 hours as determined by Geraldton.	No	No
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	Once a month or as required from Geraldton	Yes	
Transport					
Bus service	Transport WA	Bus service between Morawa and Perth	4 days a week in each direction	No	

Mullewa:

The Shire of Mullewa is a Local Government Area in the Midwest region of Western Australia, about 450 kilometres north of Perth and about 100 kilometers east of Geraldton. It covers an area of 10,827 square kilometres, and its seat of government is the town of Mullewa. The 2006 census indicated there were 911 persons living in the Shire, of which 257 were Aboriginal (28.2%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Mullewa District High School	Department of Education and Training	Kindergarten to Year 12	School terms		
Our Lady of Mount Carmel 9961 1120 LAM	Catholic Education	Years Kindergarten to Year 7	School terms		
Employment					
Employment Services	Salvation Army Employment Plus	Assisting clients re seeking employment	Outreach	No	Refer to CDEP
CDEP	Mid West Employment and Economic Development Aboriginal Corporation	Assists in work for the dole	Five days a week	Yes	Head office in Mullewa
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12,	As required Office in Geraldton	No Yes	One Aboriginal Field Officer

		2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR			
Income Support					
Income support	Centrelink	Run by MEEDAC			
Emergency Food relief	Department for Child Protection	Emergency food or food vouchers	Office hours	No	
Health					
Mullewa Health Service	WA County Health Service	Emergency care Nursing home patients Visiting doctor from Kalbarri	24 hours 24 hours Twice a week		
Audiology	Population Health	Assessment and treatment of persons with hearing difficulties			
Asthma Educator	Population Health	Education and assistance in managing asthma			
Diabetic Educator	Population Health	Education and assistance in managing diabetes			
Dietician	Population Health	Assistance and treatment for a range of dietetic conditions			
Occupational Therapy	Population Health	Work with children and adults to overcome limitations			
Physiotherapy	Population Health	Assessment and treatment for a variety of complaints, disorders or delays Educational programs for Injury Prevention, Health Promotion, Growth and Development and School Education			
Podiatry	Population Health	Specialised care related to feet problems			

Social Work	Population Health	Counselling, referral to services			
Speech Pathology	Population Health	Assessment and treatment of swallowing or communication difficulties.			
Mental Health service	Central West Mental Health Service	Assessment, treatment and management of mental health illnesses.			
Aboriginal Child Health Program	Mullewa Murchison Health Service	Immunization, trachoma, ear health etc.		Yes	Aboriginal Health Worker
Ambulance	St. John's Ambulance	Provides emergency transport to health services	As required		Run by volunteers
Social and Emotional Wellbeing					
Counselling service	Centacare	Provides counselling service for families and individuals	1 day a week		
Counselling service	Chrysalis	Provides counselling in family relationships, family violence, sexual assault and child sexual assault	Fourth Tuesday of each month	No	Separate counsellors for specific areas. Also have done protective behaviours seminars for students at Mullewa High School.
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Alcohol and Substance Misuse					
Treatment of Alcohol and substance misuse	Midwest Community Drug Services Team	Support, advice and education and drug and alcohol issues for individuals, families and groups.	As required	No	
Housing need to do					
Homeswest	Department of Housing and Works	29 properties of which 26 are houses, 2 are vacant land and 1 is a five unit dwelling		No	
Housing	Murchison Regional Aboriginal	Provides seven houses in Carnamah	Service located in Geraldton	Yes	Difficulty in maintaining houses

	Corporation				
Well Being of Children					
Child protection	Department of Child Protection	Assessment and assistance in areas of child protection. Emergency food relief	Full time office	No	
Best Start	Department for Communities	Early intervention program for Aboriginal children pre birth to age 5.	Tuesdays, Wednesdays and Thursdays 11 to 2:30	Yes	Aboriginal worker
Play group	Department of Child Protection	Play group for young children and parents	Wednesdays and Fridays 9:30 to 11:30 AM	No	
Girls' group	Department of Child Protection	Arts and crafts, protective behaviours, etc. for girls aged 8 to 12	Wednesdays 3:15 to 4:30 PM	Yes	
Home visiting service	Department for Communities	Provides home visiting service and parenting workshops	On request	No	
Family day care	Midwest Murchison Family Day Care Scheme	Day care in home for 4 children or less, aged 0 to 4	Full days	No	One carer in Mullewa
Youth					
Cooking classes	Department for Communities	Cooking classes for youth aged 12 and over at Youth Centre	Tuesdays 3:15 to 5:30PM	No	Most people attending are Aboriginal.
Community Patrol	MEEDAC	Patrols streets at night and provides safe temporary shelter for youth at risk on streets	5 nights a week		
Youth Centre	Shire	Provides after school activities for youth aged 12 to 26. During school holidays intend to have Radio MAMA and do Yamaji Yarning.	Wed. 3-5; 6-8 Thurs. and Fri. 3-5; 6-9 Sat. 12-5; 6-9. Sun. 10-2; 3-6 School holiday programs		Some younger children come in early programs. One non Aboriginal staff. 95% of youth who attend are Aboriginal. 158 youth who attend.
Seniors					

Community Care Services	Mullewa Murchison Health Service	Home and community care Meals on Wheels			
Adult Day Activity Support Service	Mullewa Murchison Health Service	Support for adults who are socially isolated			
Advocacy for seniors	Advocare (HACC funded)	Protect and promote rights of seniors. Provides educational programs and advocacy work on behalf of seniors	As required. Holds educational seminar for staff and clients on elder abuse at least once a year	No	Service located in Geraldton. Two Aboriginal advocates located in Perth.
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required		
Justice					
Police	WAPS	Police station and on call	Station open various hours and on call 24 hours	No	No
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	Once a month or as required from Geraldton	Yes	
Transport					
Bus service	Transport WA	Bus service twice a week			

Northampton:

The Shire of Northampton is a Local Government Area in the Midwest region of Western Australia, about 460 kilometres north of Perth and about 50 kilometres north of Geraldton. It covers an area of 13,738 square kilometres, and its seat of government is the town of Northampton. The 2006 census indicated there were 3204 persons living in the Shire, of which 159 were Aboriginal (5%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Binnu Primary School	Department of Education and Training	Kindergarten to Year 7. Located in Binnu	School terms	No	About 9% Aboriginal students.
St. Mary's Catholic School	Catholic Education	Kindergarten to Year 7. Located in Northampton	School terms	No	About 15% Aboriginal students One female AIEO.
Northampton District High School	Department of Education and Training	Kindergarten to Year 10.	School terms	No	About 20% Aboriginal students. Two part time AIEOs.
Kalbarri District School	Department of Education and Training	Kindergarten to Year 12.	School terms	No	About 5% Aboriginal students.
Youth Pathways	Geraldton Regional Community Education Centre	Provides counselling to students to encourage retention in school or refer for appropriate work	One day every 3 weeks	No	Two staff out of five are Aboriginal Funded by Department of Education, Employment and Workplace Relations
Employment					
Employment Services	Mission Australia: Salvation Army Employment Plus	Assisting clients re seeking employment	Outreach	No	

	Skill Hire				
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does training for driver's licenses.	Three days of training twice a month as requested or required.	Yes	About 60% of clients are Aboriginal. One of three staff delivering program is Aboriginal.
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	4 times a year	No	No Aboriginal staff
CDEP	Midwest Employment and Economic Development Aboriginal Corporation	CDEP program	.	Yes	Manages municipal services program in Barrel Wells.
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	As required Office in Geraldton	No Yes	One Aboriginal Field Officer
Income Support					
Income support	Centrelink	Centrelink agent at Kalbarri Telecentre	10AM to 12 noon, Monday to Friday	No	.
Health					
Kalbarri Health Service	WA Country Health Service	Multi-purpose centre. Accident and emergency, short stay, child health, immunization, allied health	24 hours	No	2 part time Aboriginal Patient Care Assistants
Northampton Health Service	WA Country Health Service	Multi-purpose centre. Accident and emergency, short stay, child health, immunization, allied health	24 hours	No	.6FTE Aboriginal Health Worker
Mental Health	Central West Mental	Mental health assessment and treatment	Weekly visits or as required	No	Service from Geraldton

	Health Services				
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Geraldton
Older Adult Mental Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Geraldton
Aboriginal Child Health Program	Northampton Health Service	Immunization, trachoma, ear health etc.		Yes	Aboriginal Health Worker
Ambulance	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive service for patients.
Social and Emotional Wellbeing					
Counselling service	Centacare	Provides counselling for families and individuals	1 day a fortnight		
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Sporting and recreation clubs					
Alcohol and Substance Misuse					
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues	Once a month from Geraldton		
Housing					
Housing	Homeswest	23 houses in Northampton, 6 in Kalbarri		No	
Housing	Murchison Regional Aboriginal Corporation	Provides 5 houses in Northampton	Serviced from Geraldton	Yes	Some houses are joint ventures with DHW.
Well Being of Children					

Child protection	Department of Child Protection		Come if required		
Child Care	Northampton Occasional Child Care	Long day care for children aged 0 to 6	5 days a week		
Child Care	Occasional Care Kalbarri for Kids	Occasional day care for children	Monday to Friday until 1 OM Wed. open until 3 PM	No	Non profit organisation.
Home visiting service	Department for Communities	Provides home visiting service and parenting workshops	On request	No	
Family day care	Midwest Murchison Family Day Care Scheme	Day care in home for 4 children or less, aged 0 to 4	Full days	No	Two carers in Kalbarri
Youth					
PCYC, Kalbarri		Activities and venue for youth.			Run by volunteers
Seniors					
HACC	Northampton Health Service	Flexible delivery packages in home and community care for seniors	As required	No	
HACC	Kalbarri Health Service	Flexible delivery packages in home and community care for seniors	As required	No	
Meals on Wheels	Northampton Health Service	Meals delivered to seniors' homes	Monday to Friday	No	
Meals on Wheels	Kalbarri Health Service	Meals delivered to seniors' homes	Monday to Friday	No	
Advocacy for seniors	Advocare (HACC funded)	Protect and promote rights of seniors. Provides educational programs and advocacy work on behalf of seniors	As required. Holds educational seminar for staff and clients on elder abuse at least once a year	No	Service located in Geraldton. Two Aboriginal advocates located in Perth.

Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required, usually one day a week or more		
Employment services	Advanced Personnel Management	Provides assistance in finding employment for persons with a diagnosed disability who are able to work at least 8 hours a week	As required. Office in Geraldton Monday to Friday 8:30 to 4:30	No	About 5% of total clients are Aboriginal. No Aboriginal staff.
Justice					
Police Services	Western Australia Police Service	Police services. Police stations in Northampton	Open Monday to Friday 8AM to 4PM DPI services available Monday to Thursday 9AM to 3PM On call 24 hours	No	
Police Services	Western Australia Police Service	Police services. Police stations in Kalbarri	Open Monday 8AM to 12 noon On call 24 hours	No	
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	Once a month or as required from Geraldton to both Kalbarri and Northampton	Yes	
Transport					
Bus service	Transport WA	Bus service to and from Perth and Geraldton	3 days a week in each direction	No	
Air Service	Skywest	Air service to Kalbarri	One day a week	No	

Perenjori:

The Shire of Perenjori is a Local Government Area in the Midwest region of Western Australia, about 360 kilometres north of Perth. It covers an area of 8,313 square kilometres, and its seat of government is the town of Perenjori. The 2006 census indicated there were 528 persons living in the Shire, of which 53 were Aboriginal (10%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Perenjori Primary School	Department of Education and Training	Kindergarten to Year 7. Has funding under Indigenous Language Funding	School terms	No	About 47% Aboriginal students Has 0.5 AIEO.
Pre Primary	Department of Education and Training	Perenjori Primary School (combined with year 1)	School terms	No	
Employment					
Employment Services	Mission Australia: Job Services Australia	Assisting clients re seeking employment	One day a fortnight	No	
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does training for driver's licenses.	Three days of training twice a month as requested or required.	Yes	About 60% of clients are Aboriginal. One of three staff delivering program is Aboriginal.
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	3 times a year	No	No Aboriginal staff
CDEP	Midwest Employment and Economic Development	CDEP program	Office in Morawa.	Yes	Clients from Perenjori go to Morawa office and are given a petrol allowance.

	Aboriginal Corporation				
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	As required Office in Geraldton	No Yes	One Aboriginal Field Officer
Income Support					
Income support	Centrelink	Centrelink agent at Perenjori Post Office	10AM to 4PM, Monday to Friday	No	.
Emergency Relief, food parcels	Northern Districts Community Support Group	Counselling, food parcels	Based in Morawa, visits as required	No	
Health					
Morawa Perenjori Health Service	WA Country Health Service	Limited hospital services. Visiting medical officer physiotherapist Nursing and child health nurse		No	Aboriginal Liaison Officer Located in Morawa
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Weekly visits or as required	No	Service from Geraldton
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Geraldton
Older Adult Mental Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Geraldton
Ambulance	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive service for patients.
Child Health nurse	Morawa Perenjori	Immunization, Child development	Twice a month, located in Morawa		

	Health Service Hospital WA Health Department				
Paediatric outreach service	WA Country Health Service	Assessment and treatment of child medical problems	Once a month	No	
Social and Emotional Wellbeing					
Sporting and recreation clubs					
Northern Districts Community Support Group	Department for Child Protection	Counselling services	As required	No	
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Alcohol and Substance Misuse					
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues	As required from Geraldton		
Housing					
Housing	Homeswest	Four Homeswest Homes in joint venture with Shire	.	No	
Housing	Murchison Regional Aboriginal Corporation	Provides 1 house in Perenjori	Serviced from Geraldton	Yes	Some houses are joint ventures with DHW.
	Shire	Provides one large home to one Aboriginal family			
Well Being of Children					

Child protection	Department of Child Protection		Come if required		
Play group	WACHS	Education with parents on development of children 0 to 3 in play group setting	One group for Aboriginals One group for non Aboriginals		
Home visiting service	Department for Communities	Provides home visiting service and parenting workshops	On request	No	
Youth					
No services					
Seniors					
HACC	Morawa Perenjori Health Service Hospital WA Health Department	Flexible delivery packages in home and community care for seniors	As required	No	
Meals on Wheels	Morawa Perenjori Health Service Hospital WA Health Department	Flexible delivery packages in home and community care for seniors	As required	No	
Advocacy for seniors	Advocare (HACC funded)	Protect and promote rights of seniors. Provides educational programs and advocacy work on behalf of seniors	As required. Holds educational seminar for staff and clients on elder abuse at least once a year	No	Service located in Geraldton. Two Aboriginal advocates located in Perth.
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required		
HACC	Morawa Perenjori Health Service Hospital WA Health Department	Flexible delivery packages in home and community care for persons with disabilities	As required	No	

Justice					
Police Services	Western Australia Police Service	Police services	No regular office hours. On call 24 hours as determined by Geraldton.	No	No
Transport					
Bus service	Transport WA	Bus service to and from Perth Bus service to and from Geraldton	2 days a week in each direction 2 days a week in each direction	No	

Three Springs:

The Shire of Three Springs is a Local Government Area in the Midwest region of Western Australia about 310 kilometres north of Perth. It covers an area of 2,657 square kilometres, and its seat of government is the town of Three Springs. The 2006 census indicated there were 664 persons living in the Shire, of which 40 were Aboriginal (6%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Three Spring Primary School	Department of Education and Training	Kindergarten to Year 7	School terms	No	About 15% of students are Aboriginal. 1 Aboriginal teacher, 2 AIEOs
Secondary school	Department of Education and Training	Years 8 to 10 in Carnamah with bus service Years 11 and 12 in Morawa but no bus service	School terms	No	
Employment					
Employment Services	Mission Australia: Job Services Australia	Assisting clients re seeking employment	One day a fortnight	No	
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	2 times a year	No	No Aboriginal staff
CDEP	Midwest Employment and Economic Development Aboriginal Corporation	CDEP program	As required.	Yes	
Apprenticeship and	Not for Profit	Assists in employment and management of	As required	No	One Aboriginal Field Officer

Traineeship Company Midwest		apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	Office in Geraldton	Yes	
Income Support					
none			.		
Emergency Relief, food parcels	Northern Districts Community Support Group	Counselling, food parcels	Based in Morawa, visits as required	No	
Health					
North Midlands Health Service	WA Country Health Service	Multipurpose facility, hospital, aged care, palliative care and respite care, Emergency and accident and emergency.	24 hours	No	
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Weekly visits or as required	No	Service from Geraldton
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Geraldton
Older Adult Mental Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Geraldton
Ambulance	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive service for patients.
Social and Emotional Wellbeing					
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.

Many sporting clubs					
Alcohol and Substance Misuse					
Alcohol and Drug Services	Community Drug Services Team	Assistance for persons wishing to stop misuse of alcohol and drugs	As required	No	
Housing					
Housing	Murchison Regional Aboriginal Corporation	One house in Three Springs	Service located in Geraldton	Yes	Difficulty in maintaining houses. Some houses in joint venture with DHW.
Housing	Homeswest	Five houses			
Well Being of Children					
Child protection	Department of Child Protection		Come if required		
Activities for children	Centacare	Provides occasional workshop on activities for children for parents	Twice a year		
Home visiting service	Department for Communities	Provides home visiting service and parenting workshops	On request	No	
Family day care	Midwest Murchison Family Day Care Scheme	Day care in home for 4 children or less, aged 0 to 4	Full days	No	One carer in Three Springs
Youth					
No services					
Seniors					
Home and Community Care	Health Department	Provides home and garden maintenance.	As required	No	

Advocacy for seniors	Advocare (HACC funded)	Protect and promote rights of seniors. Provides educational programs and advocacy work on behalf of seniors	As required. Holds educational seminar for staff and clients on elder abuse at least once a year	No	Service located in Geraldton. Two Aboriginal advocates located in Perth.
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required, from Geraldton		
Justice					
Police Services	Western Australia Police Service	Police services	Monday to Friday 7 AM to 3 PM. On call 24 hours.	No	95% of clients are Aboriginal
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	As required from Geraldton	Yes	
Transport					
Bus travel	Transport WA	Bus service to and from Perth and Geraldton.	Four days a week	No	Have to arrange other transport from bus stop to Denham.

GASCOYNE SERVICE MAPPING

Carnarvon

Exmouth

Shark Bay

Upper Gascoyne (includes Burringurrah)



Joyce Archibald, Colin Penter & Rosemary Cant
March 2010

Carnarvon:

The Shire of Carnarvon is a Local Government Area in the Gascoyne region of Western Australia, about 900 kilometres north of Perth. It covers an area of 46,664 square kilometres, and its seat of government is the town of Carnarvon. The 2006 census indicated there were 5681 persons living in the Shire, of which 1,084 were Aboriginal (19.1%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Carnarvon Primary School	Department of Education and Training	Kindergarten to Year 7.	School terms	No	About 87% of students are Aboriginal. 4 full time AIEOs.
East Carnarvon Primary School	Department of Education and Training	Kindergarten to Year 7.	School terms	No	About 30% students are Aboriginal. 1 Aboriginal teacher, 3 full time AIEOs, 2 part time AIEOs
Carnarvon Christian School	Department of Education and Training and Dept. of Education and Workplace Relations	Kindergarten to Year 7.	School terms	No	3 Aboriginal students, no Aboriginal staff.
St. Mary's Catholic School	Catholic Education	Kindergarten to Year 10	School terms	No	About 10% of students are Aboriginal. One full time AIEO.
Carnarvon Senior High School	Department of Education and Training	Years 8 to 12	School terms	No	About 55% of students are Aboriginal. 3 full time AIEOs. 1 Retention and Participation Officer. Follow the Dream program provides tutoring for students.
Central West College of TAFE	Department of Education and Training	Full range of training, delivery and assessment services. Offers specialist pre employment and employment training for	School terms	No	Around 70% are Aboriginal students. Two Aboriginal staff including Aboriginal Student Services Officer. Deliver specific

		Aboriginal people			programs for Mungullah
Carnarvon School of the Air	Department of Education and Training	Distance Education by radio, some personal contact Kindergarten to Year 7	School terms	No	
Youth Pathways	Geraldton Regional Community Education Centre	Provides counselling to students to encourage retention in school or refer for appropriate work	One day every 3 weeks	No	Two staff out of five are Aboriginal Funded by Department of Education, Employment and Workplace Relations
Parents in Tune with Education	Geraldton Regional Community Education Centre	Aims to increase parents' understanding and skills to assist them to keep their children in school	As required	Yes	Funded by Department of Family, Housing, Community Services and Indigenous Affairs
Truancy	Truancy Action Group	Interagency group aiming to reduce truancy in Carnarvon	Meets monthly or as needed	No	
Carnarvon Educational Precinct Group	GDC and DET	Group that plans the development of educational facilities and services in Carnarvon	Meets regularly	No	
Employment					
Employment Services	Skill Hire	Assisting clients re seeking employment	Monthly outreach from Geraldton	No	
Employment Services	Salvation Army Employment Plus	Assisting clients re seeking employment	Full service	No	
Employment and Training	Gascoyne Asset Management	Aboriginal building maintenance and repair business	9-5	Yes	Employs 6 Aboriginal apprentices and trainees
Employment related training	EMU	Training programs for Indigenous people in conjunction with TAFE and mining companies (literacy, pre-entry, mining skills)		Yes	
Employment related training	Gascoyne Training Services	Delivers training programs		No	Has some Aboriginal staff
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does	Three days of training twice a month as requested or required.	Yes	About 60% of clients are Aboriginal. One of three staff delivering

		training for driver's licenses.			program is Aboriginal.
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	6 times a year	No	No Aboriginal staff
Local Community Partnership	Geraldton Regional Community Education Centre	Works with schools, industries and professionals to help develop hands on learning experiences and develop skills for employment.	As required	No	Funding ending at June 2010.
Community Development Employment Program	Workbase	Provides paid employment for Indigenous people and preparation for work	Office in Carnarvon	Yes	Of six staff, three are Aboriginal
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	Office in Carnarvon	No Yes	One Aboriginal Field Officer
Income Support/Welfare					
Income support	Centrelink	Centrelink office in Carnarvon	Monday to Friday 8:30 to 4:30	No	.
Emergency relief	Carnarvon Family Support Service	Provides emergency relief and support, funded by FaCHSIA	Monday to Friday	No	Agency has 10 Indigenous staff out of 16 staff (7 FTE's and 3 p/t staff)
Clothing and household goods	FOCUS	Provision of clothing and household goods.	Monday to Friday	No	Runs shop in main street
Financial counselling	KARU	Aboriginal service funded by DCP	Monday to Friday	Yes	
Community Information Centre	Carnarvon Family Support Service	Information and referral	Monday to Friday	No	

Health					
Child Health Centre	WA Country Health Service	Child health, immunization. First point of call for health problems	Various days and times	No	Very few Aboriginal clients.
Carnarvon Regional Hospital	WA Health Department	Emergency and inpatient services. GP services and visiting specialists	24 hours a day	No	Waiting time for appointment to see doctor is about 10 days.
Medical services	Carnarvon Medical Service Aboriginal Corporation	Provides medical assessment and treatment	Monday to Friday 8:30 to 5 PM	Yes	People from Shark Bay also use this service.
Medical services	Carnarvon Medical Centre	Provides medical assessment and treatment	Monday to Friday 7 to 4:30 PM	No	
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Shared service with Onslow, and Coral Bay	No	Office in Carnarvon. 2 Aboriginal staff.
Aboriginal Mental Health First Aid	Central West Mental Health Services	Training Aboriginal people on responding to mental health issues		Yes	
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	Office in Carnarvon	No	1 Child and Adolescent Clinician.
Dental services	Carnarvon Dental Clinic	Dental assessment and treatment	Office in Carnarvon	No	
Ambulance	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive service for patients.
Healthy Lifestyle program/Diabetes Awareness Program	Shire of Carnarvon & Population Health	Develop healthy lifestyles focused on diabetes related awareness	Monday to Friday	No	
Mental health carer support and counselling	ARAFMI	Counselling and support on mental health		No	Only recently established service
Mental health Counselling	Midwest GP Network	Medicare funded mental health counselling	Service is based in Geraldton, but counsellor in Carnarvon	No	
Social and Emotional Wellbeing					
Rural and Remote	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to

Counselling Service					make appointment. Counsellor phones back to land line.
Youth Centre	PCYC	Recreational programs for adults		No	Most attending are Aboriginal.
Counselling	Carnarvon Family Support	Community counsellor available for appointments	Service based in Carnarvon	No	Provides counselling across the region
Counselling	Centrecare	Community counsellor available for appointments	Counsellor based in Carnarvon	No	
Counselling	Social Worker Carnarvon Hospital	Provides social work service through the hospital	5 days	No	
Sporting and recreation clubs					
Alcohol and Substance Misuse					
Visiting service	Population Health	Assistance and referral for persons with alcohol and substance misuse problems	About one day a month	No	
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues and run programs in the community	5 days a week	No	4 staff, 2 of whom are Aboriginal 80% of clients are Aboriginal
Detoxification	Carnarvon Regional Hospital	All regional hospital offer detoxification services		No	
Carnarvon Alcohol Accord Committee	Local Committee comprising Government agencies, NGO's and suppliers	Develop and review Carnarvon Alcohol Accord	Meets regularly	No	
Carnarvon LDAG	Population Health	Local community based response to drug and alcohol problems	Meets regularly	No	
Alcohol Focus Group	CDST	Interagency group focused on addressing alcohol and alcohol related violence at the community level- CDST, Health, DoH, DCP, Police	Has begun to meet	No	

Housing					
Housing	Murchison Regional Aboriginal Corporation	Provides 22 houses	Service located in Geraldton	Yes	5 staff are Aboriginal Difficulty in maintaining houses
Housing	Department of Housing	Provides 300 houses	Office in Carnarvon	No	
Mungullah community					Community houses expected to be taken over by Department of Housing
Tenancy advocacy and support	Carnarvon Family Support Service	Advice and support to tenants of DoH and private rental		No	
Well Being of Children					
Children in Care Program	Centacare Counselling	Provides counselling for families and children who are in care	5 days a week		
Child Protection	Department for Child Protection	Child protection, CCPW, bulk of work is with Aboriginal children	5 days per week	No	2 Indigenous staff out of 13 including SOAS
Best Start	Department for Communities	Early intervention program for Aboriginal children pre birth to age 5.	At Mungallah Aboriginal Community	Yes	Aboriginal worker
Mums and Bubs Program	Population Health				
Baby Play Group	Carnarvon Child Health Centre	Group for Mothers and babies	10 to 12 Tuesdays		
Youth Centre	PCYC	Provides kindy gym for babies and small children		No	Most attending are Aboriginal.
Family day care	Midwest Murchison Family Day Care Scheme	Day care in home for 4 children or less, aged 0 to 4	Full days	No	Two carers in Carnarvon
Parenting help	Parenting Coordinator Dept.	Delivers information re parenting to people in Carnarvon and the Gascoyne. Provides			

	For Communities	one on one counselling and workshops on request			
Supports and resources child care	Children's Services Officer, Dept. For Communities	Supports and resources licensed child care services and other non licensed services for children such as toy libraries	Position located in Geraldton. Comes to Carnarvon as required	No	
PARK (Prevention for at Risk Kids)	DCP, Education, Health	Interagency group that meets weekly to identify at risk children, review individual cases and develop strategies for responding	Weekly	No	
Child sexual assault response service (CSARS)	Carnarvon Family Support Service	Counselling, support and advice and referral		No	
Protective Behaviours	Carnarvon Family Support Service	School based programs	As requested	No	
Carnarvon Family Relationship Centre	Centrecare	Federally funded program focused on strengthening families and relationships, helping families to stay together and assisting families through separation	Centre is based in Geraldton but staff and services are provided from office in Carnarvon	No	
Strong Family Strong Culture	St John of God	Supports pregnant Aboriginal women and their babies using traditional cultural approaches	Service is based in Geraldton but there has been a worker in Carnarvon	Yes	Local senior Aboriginal women are involved in the delivery of the program
True- Culture True Care Program	Population Health & Carnarvon Hospital	Commonwealth funded midwife led prenatal and antenatal program	Service is being planned	Yes	2 Aboriginal staff will be employed once the program is established
Hubble St	DCP and CCPW	Parenting resources and family support		No	
Strong Families	DCP	Interagency program for families in contact with government agencies	Coordinator comes from Geraldton to run meetings	No	Need full time Coordinator in Carnarvon
Carnarvon Early Years Group	Population Health	Group of interested agencies and individuals who meet to discuss and plan strategies	Group is just being re-established	No	
Youth					

Youth Centre	PCYC	Provides holiday programs for children and youth, Provides one on one help with youth at risk(of offending or truancy)	After school and school holidays	No	Most of youth attending are Aboriginal.
Youth outreach	Shire of Carnarvon	Provide outreach and centre based activities and programs for youth	Monday to Friday and school holidays	No	1 Aboriginal staff, majority of young people involved are Aboriginal youth
Seniors					
Home and Community Care	Silver Chain	Provides assistance with home and garden maintenance.	As required, a set number of hours per week	No	
Community Aged Care packages	Silver Chain	Provides number of hours per day to help people remain in their own homes	As required	No	
Extended Aged Care Packages	Silver Chain	Provides number of hours per day to help people remain in their own homes	As required	No	
Aged Care beds (low and high care)	Southern Cross Homes	Currently looking at establishing 40 high and low care bed facility in Carnarvon		No	Commonwealth has identified Gascoyne as a high needs area. Planning for the facility is underway
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	Part time Local Area Coordinator available 4 days a week.		
Employment Services	Advanced Personnel Management	Provides assistance in finding employment for persons with a diagnosed disability who are able to work at least 8 hours a week	No stated	No	About 5% of total clients are Aboriginal. No Aboriginal staff.
Employment Services	Skill Hire	Provides assistance in finding employment for persons with a diagnosed disability who are able to work at least 8 hours a week	Monthly outreach from Geraldton	No	
Justice					
Police Services	Western Australia Police Service	Police services	Monday to Friday 8 AM to 4 PM. On call 24 hours as determined by Geraldton.	No	No

Corrections	Department of Corrective Services	Community corrections and youth justice services	Office in Carnarvon	No	Most clients Aboriginal
Gascoyne Women's Refuge	Carnarvon Family Support Service	Crises and short term accommodation to women and children escaping F&DV	7 days	No	Agency has 10 Indigenous staff out of 16 staff (7 FTE's and 3 p/t staff)
Legal services	Gascoyne Legal Services	Community legal services		No	
Court support and liaison	DOTAG	Aboriginal Liaison officer has specific role to advocate for Aboriginal clients in the court system		Yes	Only full time Aboriginal Liaison position in government agencies in Carnarvon
Court Diversion	CDST	Support and voluntary and mandated counselling pre and post court		No	
Victim Support	Centacare	Provides assistance to victims of crime	Part time		
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	8:30 to 5 Monday to Friday	Yes	Aboriginal receptionist and Court Officer
Community Patrol		Pick up people off the streets			
Sexual Assault	Carnarvon Family Support Service			No	Agency has 10 Indigenous staff out of 16 staff (7 FTE's and 3 p/t staff)
Aboriginal Family Violence legal Service	Carnarvon Family Support Service	Confidential legal assistance, VRO's, counselling, information and education	Monday to Friday 8.30-4.30	Yes	Agency has 10 Indigenous staff out of 16 staff (7 FTE's and 3 p/t staff) Visiting service to outlying communities
Crime and Community Safety	Carnarvon Safety Alliance	Interagency group focused on developing strategies to address crime and community safety issues in Carnarvon	Meets regularly	No	
Aboriginal Visitors Service		Positions not filled			
Aboriginal Justice Agreement					
Transport					

Air travel	Skywest Air	Provides daily service from Perth	Daily service	No	
Bus	Greyhound Bus	Bus service from Geraldton or Perth	Five times a week		

Exmouth:

The Shire of Exmouth is a Local Government Area in the Gascoyne region of Western Australia, about 1000 kilometres north of Perth. It covers an area of 6,503 square kilometres, and its seat of government is the town of Exmouth. The 2006 census indicated there were 2063 persons living in the Shire, of which 290 were Aboriginal (47.3%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
School	Department of Education and Training	Kindergarten to Year 12. Some do by correspondence	School terms	No	Very few Aboriginal students
Education	Central West College of TAFE	Variety of TAFE courses many of which are flexible delivery. No face to face classes.	School terms	No	No training for trade skills
Youth Pathways	Geraldton Regional Community Education Centre	Provides counselling to students to encourage retention in school or refer for appropriate work	1.5 days a week	No	Two staff out of five are Aboriginal Funded by Department of Education, Employment and Workplace Relations
Employment					
Employment Services	Salvation Army Employment Plus	Assisting clients re seeking employment	Outreach as required	No	
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	2 times a year	No	No Aboriginal staff
Local Community Partnership	Geraldton Regional Community Education Centre	Works with schools, industries and professionals to help develop hands on learning experiences and develop skills for employment.	As required	No	Funding ending at June 2010.

Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	Office in Carnarvon	No Yes	One Aboriginal Field Officer
Income Support					
Income support	Centrelink	Centrelink agent In Exmouth	9 to 12 Monday to Friday	No	.
Financial counselling	Centacare	Provides financial counselling to families and individuals	Part time		
Health					
Child Health Centre	WA Country Health Service	Child health, immunization. First point of call for health problems		No	Very few Aboriginal clients. .
Hospital	WA Health Department	Emergency and inpatient services. GP services and visiting specialists	24 hours a day	No	Waiting time for appointment to see doctor is about 10 days.
Nursing Post	WA Country Health Service	All types of emergency services	Monday to Friday *;30AM to 5 PM	No	
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Shared service with Onslow, and Coral Bay		Available 5 days a week. 2 Aboriginal staff.
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	Shared service with Onslow, and Coral Bay		Available 5 days a week. 1 Child and Adolescent Clinician.
Ambulance	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive service for patients.
Social and Emotional Wellbeing					
Sporting and					

recreation clubs					
Family counselling	Centacare	Provides family counselling	5 days a week		
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Alcohol and Substance Misuse					
Visiting service	Population Health	Assistance and referral for persons with alcohol and substance misuse problems	About one day a month	No	
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues	Provided from Carnarvon		
Housing					
Housing	Department of Housing	Need to do	Officer travels to Cue once a fortnight or more often if required.	No	
Well Being of Children					
Child protection	Department of Child Protection		Come if required		
Play group					
Child Care Nurse					
Toy Library					
Parenting help	Parenting Coordinator Dept. for Communities	Delivers information re parenting to people in Carnarvon and the Gascoyne. Provides one on one counselling and workshops on request	Position based in Carnarvon. Comes as required.	No	
Youth					

No services					
Seniors					
Housing	Shire	Homes provided for seniors			
HACC	Exmouth Hospital WA Health Department	Flexible delivery packages in home and community care for seniors		No	
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required from Carnarvon		
Justice					
Police Services	Western Australia Police Service	Police services	Monday to Friday 8 AM to 4 PM. On call 24 hours as determined by Geraldton.	No	No
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	Once a month or as required from Carnarvon	Yes	
Transport					
Bus service	Greyhound Bus	Bus service from Geraldton or Perth	Twice a week		
Air service	Skywest Air	Provides daily service from Perth			

Shark Bay:

The Shire of Shark Bay is a Local Government Area about 833 kilometres north of Perth. It covers an area of 25,423 square kilometres, and its seat of government is the town of Denham. The 2006 census indicated there were 863 persons living in the Shire, of which 91 were Aboriginal (10.5%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Shark Bay School	Department of Education and Training	Kindergarten to Year 12, including TEE and apprenticeships	School terms	No	In Denham. About 15% of students are Aboriginal. 1 Aboriginal teacher, 1 AIEO one day a week
Useless Loop Primary School	Department of Education and Training	Kindergarten to Year 7	School terms	No	About 17% of students are Aboriginal.
Geraldton Regional Community Education Centre	Department of Education, Employment and Workplace Relations	Provides counselling to students to encourage retention in school or refer for appropriate work	One day every 3 weeks	No	Two staff out of five are Aboriginal
Employment					
Employment Services	Mission Australia: Skill Hire Salvation Army Employment Plus	Assisting clients re seeking employment	All outreach	No	
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does training for driver's licenses.	As requested or required.	Yes	About 60% of clients are Aboriginal. One of three staff delivering program is Aboriginal.
Joblink Midwest	Department of	Gives workshops to school student on	2 times a year	No	No Aboriginal staff

	Education and Training	employability skills and career guidance			
Local Community Partnership	Geraldton Regional Community Education Centre	Works with schools, industries and professionals to help develop hands on learning experiences and develop skills for employment.	As required	No	Funding ending at June 2010.
Community Development Employment Program	Workbase	Provides paid employment for Indigenous people and preparation for work	Office in Carnarvon, provides service to Shark Bay	Yes	Of six staff, three are Aboriginal
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	Office in Carnarvon	No Yes	One Aboriginal Field Officer
Income Support					
Income support	Centrelink	Centrelink at Telecentre in Denham	Tues., Wed. 11-12, 1-3; Thurs. 1-3 Fri. 11-12, 1-2	No	
Health					
Remote area nurse	Silver Chain	Provides nursing assistance.	Full time Monday to Fridays and nurse on call after hours for emergencies.	No	About 20% clients are Aboriginal.
Medical service	WA Country Health Service	Medical assessment and care	Twice weekly visits by doctor from Carnarvon	No	
Child Health nurse	WA Country Health	Immunization, weighing of babies, etc.	Once a month	No	

	Service				
Physiotherapy	WA Country Health Service	Physiotherapy care	One day every four to six weeks	No	
Speech Therapy	WA Country Health Service	Speech therapy assessment and treatment	One day every four to six weeks	No	
Dietician	WA Country Health Service	Dietetic assessment and treatment	One day every four to six weeks	No	
Occupational Therapy	WA Country Health Service	Assessment and care	One day every four to six weeks	No	
Ambulance	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive service for patients.
Podiatrist	WA Country Health Service	Specialised foot care	One day every four to six weeks	No	
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Weekly visits or as required	No	Service from Carnarvon
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Carnarvon
Mental Health	WA Country Health Service	Emergency Mental health issues	Once a month	No	
Women's Health	WA Country Health Service	Specialised medical care for women	One day every two months	No	
Useless Loop Nursing Post	Provided by mine	Nursing care for persons who live in Useless Loop or road accidents	5 days a week	No	
Social and Emotional Wellbeing					
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Many sporting clubs					

Alcohol and Substance Misuse					
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues	As required		
Alcoholics Anonymous	Alcoholics Anonymous	Volunteer group for persons wishing to stop misusing alcohol.	As required	No	
Housing					
Housing	Murchison Regional Aboriginal Corporation	Provides two houses in Denham	Service located in Geraldton	Yes	5 staff are Aboriginal Difficulty in maintaining houses
Housing	Yadgalah Aboriginal Corporation	Two homes rented out to members			
Housing	Department of Housing	Unable to get information from either Department of Housing or Shire			
Well Being of Children					
Child protection	Department of Child Protection		Come if required		
Family day care	Midwest Murchison Family Day Care Scheme	Day care in home for 4 children or less, aged 0 to 4	Full days	No	One carers in Denham
Play Group		Volunteer group	One half day a week		
Parenting help	Parenting Coordinator Dept. for Communities	Delivers information re parenting to people in Carnarvon and the Gascoyne. Provides one on one counselling and workshops on request	Position based in Carnarvon. Comes as required.	No	
Youth					
No services					

Seniors					
Home and Community Care	Health Department	Provides home and garden maintenance.	As required	No	
Meals on Wheels	Health Department	Provides meals to seniors in their home	As required	No	
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required, from Carnarvon		
Geraldton Personnel Inc.	Private company	Provides assistance in finding employment for persons with a diagnosed disability who are able to work at least 8 hours a week	As required. Office in Geraldton Monday to Friday 8:30 to 4:30	No	About 5% of total clients are Aboriginal. No Aboriginal staff.
Justice					
Police Services	Western Australia Police Service	Police services	Monday to Friday 8 AM to 4 PM. On call 24 hours.	No	95% of clients are Aboriginal
Corrections	Department of Corrective Services	Community corrections and youth justice services	Served from Carnarvon	No	
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	Once a month or as required from Carnarvon	Yes	
Transport					
Bus travel	Greyhound Bus	Bus comes part way to Denham.			Have to arrange other transport from bus stop to Denham.
Air travel	Skywest	Air Travel to Monkey Mia	4 days a week		

Upper Gascoyne:

The Shire of Upper Gascoyne is a Local Government Area in the Gascoyne region of Western Australia about 1,000 kilometres north of Perth. It covers an area of 57,939 square kilometres, and its seat of government is the town of Gascoyne Junction. The 2006 census indicated there were 285 persons living in the Shire, of which 158 were Aboriginal (55.4%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Gascoyne Junction Remote School	Department of Education and Training	Kindergarten to Year 12 Years 8 to 12 do their work via distance education, supervised by teachers at the school.	School terms	No	All students are Aboriginal. 1 Aboriginal teacher, 2 AIEOs
Burringurrah Remote School	Department of Education and Training	Kindergarten to Year 12 Years 8 to 12 do their work via distance education, supervised by teachers at the school.	School team	No	Nearly all students are Aboriginal, 2 AIEOs
Youth Pathways	Geraldton Regional Community Education Centre	Provides counselling to students to encourage retention in school or refer for appropriate work	One day every 3 weeks	No	Two staff out of five are Aboriginal Funded by Department of Education, Employment and Workplace Relations
Employment					
Employment Services	Unclear	Assisting clients re seeking employment		No	Possibly Mission Australia, Skill Hire and Salvation Army Employment Plus
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does training for driver's licenses.	As requested or required.	Yes	About 60% of clients are Aboriginal. One of three staff delivering program is Aboriginal.

Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	Once a year	No	No Aboriginal staff
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	Office in Carnarvon	No Yes	One Aboriginal Field Officer
Income Support					
Centrelink	Centrelink	Person visits from Carnarvon once every three months	.Once every three months	No	
Health					
Aboriginal Medical Services	AMS	Medical care	Once a month visits to both Gascoyne Junction and Burringurrah	Yes	
Burringurrah Health Clinic	WA Country Health Service	Nurse Allied Health services Medical care	7 days a week Visit every 2 or 3 months Doctor visits once a fortnight		Aboriginal nurse and Aboriginal Liaison Officer
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Carnarvon
Psychiatric services	Central West Mental Health Services	Psychiatric assessment and treatment	3 days a month		From Geraldton. Also available via video-conferencing.
Social and Emotional Wellbeing					
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor

					phones back to land line.
Alcohol and Substance Misuse					
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues	As required.		
Housing					
Housing	Department of Housing	One house in Gascoyne Junction			
Housing	Burringurrah Aboriginal Corporation	35 houses – not all liveable			To be transferred to Department of Housing
Well Being of Children					
Child protection	Department of Child Protection		Come if required		Community Child Protection worker will be based in Burringurrah when Multi-function Police Service operative
Youth					
No services					
Seniors					
No services					
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required, from Carnarvon		Also go into Burringurrah

Justice					
Police Service	WA Police				Currently Burringurrah is serviced from Meekatharra. Will have a permanent 2 officer police presence in Burringurrah when Multi Function Police Service established.
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	As required from Carnarvon	Yes	
Corrections	Department of Corrective Services	Community corrections and youth justice services	Served from Carnarvon	No	
Transport					
No services					

MURCHISON SERVICE MAPPING

Meekatharra

Cue

Mt Magnet

Murchison

Sandstone

Yalgoo



Joyce Archibald & Rosemary Cant

March 2010

Meekatharra:

The Shire of Meekatharra is a Local Government Area in the Midwest region of Western Australia, about 900 kilometres north of Perth. It covers an area of 100,789 square kilometres, and its seat of government is the town of Meekatharra. The 2006 census indicated there were 1,137 persons living in the Shire, of which 459 were Aboriginal (40.4%).

Service Type	Provider/Funder	Service	Availability	Aboriginal focus	Comment
Education					
Meekatharra District High School	Department of Education and Training	Kindergarten to Year 12. Pre-compulsory to Y12 Vocational Education and Training in Schools Program; Priority Country Area Projects; Indigenous Language Speaking Students; Getting It Right – Numeracy; Commonwealth Literacy and Numeracy Aboriginal Literacy Strategy Aboriginal School Based Traineeships Program.	School terms	Some	About 90% Aboriginal students Some Indigenous specific programs
Yalga Jinna Remote Community School	Department of Education and Training				No information found on schools on line.
Meekatharra School of the Air	Department of Education and Training	Kindergarten to year 7. Education over radio.	School terms	No	About 24% Aboriginal students
Karalundi Education Centre	Commonwealth	Parent controlled boarding school	School terms	Yes	100% Aboriginal students Linked to Seventh Day Adventist Church
Youth Pathways	Geraldton Regional Community	Provides counselling to students to encourage retention in school or refer for	One day every 5 to 6 weeks	No	Two staff out of five are Aboriginal Funded by Department of

	Education Centre	appropriate work			Education, Employment and Workplace Relations
Parents in Tune with Education	Geraldton Regional Community Education Centre	Aims to increase parents' understanding and skills to assist them to keep their children in school	As required	Yes	Funded by Department of Family, Housing, Community Services and Indigenous Affairs
Employment					
Employment Services	Mission Australia: Job Services Australia	Assisting clients re seeking employment	P/T Tues -Thurs	No	Generalist
Employment Services	Skill Hire	Outreach and disability employment	Monthly	No	Geraldton based
Employment Services	Salvation Army Employment Plus	Outreach	As required		Geraldton based
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does training for driver's licenses.	Three days of training twice a month as requested or required.	Yes	About 60% of clients are Aboriginal. One of three staff delivering program is Aboriginal.
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	4 times a year	No	No Aboriginal staff
Local Community Partnership	Geraldton Regional Community Education Centre	Works with schools, industries and professionals to help develop hands on learning experiences and develop skills for employment.	As required	No	Funding ending at June 2010.
CDEP	Yulella Aboriginal Corporation	CDEP, Employment and Training, Food distribution, commercial enterprises, art group, free bus twice a week limited hours.		Yes	171 CDEP clients. Funded by FAHCSIA
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school.	As required Office in Geraldton	No Yes	One Aboriginal Field Officer

		Specific program for Aboriginals in Year 10 funded by DEEWR			
Income Support					
Income support	Centrelink	Remote area service centre		No	
Financial advocacy	Money Business Program	Budgeting, home finance, assist with HIGS, school education.		No	Funded by FAHCSIA and DCP. 99% of clients are Aboriginal
Health					
Meekatharra District Hospital	Dept. of Health	Emergency, geriatric, Home and Community Care, maternity, medical, paediatrics and outpatient services. ENT and ophthalmology clinics provided by fly in specialists. GPs on roster 24 hours a day Community health, mental health and child health.	24 hours a day for emergencies. Appointments Monday to Wed. 9 to 12 and 2 to 4.	No	80% of patients are Aboriginal.
Child Health Nurse	WACHS	Immunizations, check weight, etc.	1 day a fortnight	No	
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Office in Meekatharra 5 days a week	No	1 Aboriginal Mental Health Worker
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	Visits from Geraldton	No	Service from Geraldton Also can access service in Geraldton via video-conferencing from the high school
Aboriginal Child Health Program	Meekatharra District Hospital	Immunization, trachoma, ear health etc.		Yes	Aboriginal Health Worker
Ambulance	St. John Ambulance	Emergency transport to medical service First aid courses available	24 hours a day	No	Run by volunteers. Expensive service for patients.
Social and Emotional Wellbeing					
Counselling	Centacare	Provides counselling for family and	Visiting service, one day every 6	No	

		individual problems	weeks		
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Alcohol and Substance Misuse					
Community Drug Service Team	Department of Health	.5 FTE Indigenous Drug Diversion Officer	3 days a week. Also does outreach in other communities	Yes	Staff is Aboriginal
Housing					
Housing	Department of Housing	Provides 82 low cost rental houses.	Office in Meekatharra	No	
Housing	Murchison Regional Aboriginal Corporation	Provides six houses	Service located in Geraldton	Yes	5 staff are Aboriginal Difficulty in maintaining houses
Well Being of Children					
Early childhood program	Joint program between Community Drug Service Team and Primary Health	Targets high risk families, contacts families about child's health, raises issues re drugs and alcohol	Based in Meekatharra but services Murchison region	Yes	Staff is Aboriginal
Child protection	Department for Child Protection	Investigates complaints of child abuse and neglect and takes action as required.	Office and group home in Meekatharra	No	Community Child Protection Worker is Aboriginal as are 3 other staff and group home parents
Jundar Mudar Mia Play centre	Yulella	Play group for children aged 0 to 4 and their parents	Monday to Thursday 8:30 to 12 noon.		All participants are Aboriginal
Children's Services Officer	Department for Communities	Supports and resources licenses child care services and unlicensed services such as toy libraries	Based in Geraldton	No	

Youth					
Kids after Dark	Kids after Dark Inc.	Youth and children are supervised on Thursday and Friday nights for 4 hours and then taken home.	Thursday and Friday nights 8-12PM		Funded partly by shire and partly from Proceeds from Crime. Up to 50 youth involved. The two staff are Aboriginal.
Seniors					
Home and Community Care	Health Department	Home care and garden maintenance Provided from Meekatharra Hospital.	As required	No	
Supported accommodation	Health Department	22 bed aged care hostel and 8 designated nursing home beds in hospital.			95% of clients in hostel are Aboriginal.
				No	
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required, usually every 8 weeks		
Home and Community Care	Health Department	Home care and garden maintenance Provided from Meekatharra Hospital.	As required	No	
Employment	Skill Hire	Provides assistance in finding employment for persons with a diagnosed disability who are able to work at least 8 hours a week	As required. Office in Geraldton Monday to Friday 8:30 to 4:30	No	No Aboriginal staff.
Justice					
Police Services	WAPS	Police services. Original drivers licences and firearms licences processed	Mon. to Fri 8 AM to 4:30 PM On call 24 hours.	No	No
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	Twice a month or as required from Carnarvon	Yes	
Corrections	Department of Corrective Services	Community corrections and youth justice services	Office in Meekatharra - Senior Community Corrections Officer, 2 Corrections Officers, Case Support	No	Most clients Aboriginal. Community Work Officer is Aboriginal. Youth Justice Services provided by Mid

			Officer, Community Work Officer, Senior Juvenile Justice Officer, Justice Officer		West Gascoyne Youth Justice Service.
Family and Domestic Violence Centre	Department for Child Protection	Provides crisis accommodation, advocacy, support, counselling, referral and education		No	98% of clients are Aboriginal.
Transport					
Bus	TransWA	Bus service from Geraldton	Twice a week	No	
Air	Skippers	Air travel to and fro Perth	5 days a week.		Can be via Mount Magnet

Cue:

The Shire of Cue is a Local Government Area in the Mid West region of Western Australia, about 420 kilometres east-northeast of Geraldton. It covers an area of 13,623 square kilometres, and its seat of government is the town of Cue. The 2006 census indicated there were 327 persons living in the Shire, of which 110 were Aboriginal (33%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Primary School	Department of Education and Training	3 year old program, Kindergarten to Year 12	School terms	No	80% of students are Aboriginal. 3 AIEOs.
Parents in Tune with Education	Geraldton Regional Community Education Centre	Aims to increase parents' understanding and skills to assist them to keep their children in school	As required	Yes	Funded by Department of Family, Housing, Community Services and Indigenous Affairs
Employment					
Employment Services	Mission Australia: Job Services Australia	Assisting clients re seeking employment	Outreach every 4 weeks	No	
Employment Services	Salvation Army Employment Plus	Assists clients re seeking employment	Outreach as required	No	
CDEP	Yulella Aboriginal Inc.	Provides work for the dole and job training	As required	No	About 20 clients
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	3 times a year	No	No Aboriginal staff
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest.	As required Office in Geraldton	No Yes	One Aboriginal Field Officer

		School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR			
Income Support					
Income support	Centrelink	Centrelink agent at Telecentre	Monday to Friday, 9 AM to 2 PM	No	Aboriginal people on committee which runs Telecentre.
Health					
Nursing post	WA Country Health Service	Health promotion and education. First point of call for health problems	Monday to Friday 8 AM to 4 PM After hour nurse on call.	No	70% clients are Aboriginal.
Medical service	Geraldton Regional Aboriginal Medical Service	Medical assessment and care	Once a month	Yes	
Medical service	Midwest Aero Medical Service	Medical assessment and care	Once a fortnight	No	
Ambulance	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive service for patients.
Podiatrist	GRAMS	Specialist foot care	Once a month	No	
Physiotherapist	WA Health Department	Specialist physiotherapy assessment and care	Once a month		
Child and Community Health Nurse	WA Country Health Service	Immunization and assessment for children	Once a month	No	
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Weekly visits or as required	No	Service from Meekatharra
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Meekatharra

Social and Emotional Wellbeing					
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Alcohol and Substance Misuse					
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues	People have to go to Geraldton or Meekatharra to access a service. Occasional service in town.		
Housing					
Housing	Department of Housing	Ten homes	Officer travels to Cue once a fortnight or more often if required.	No	
Well Being of Children					
Pre School program	Department of Education and Training	Program for 3 year old children and kindergarten provided at school			
Child Protection	Department for Child Protection		Come to Cue as required	No	Community is unsure what they do.
Family Fun and Activity Centre	Health Department WA	Provides fun and educational activities for families	Monday to Friday from 10 AM except during school holidays		
Youth					
No services					
Seniors					
HACC	WA Health Department,	Home and Community Care for seniors in their own homes			

	coordinated through Meekatharra				
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required		
Justice					
Police Services	Western Australia Police Service	Police services As agent of Department of Planning and Infrastructure handles licensing issues.	Monday to Friday 8 AM to 4 PM. On call 24 hours as determined by Geraldton.	No	No
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	Once a month or as required from Carnarvon	Yes	
Corrections	Department of Corrective Service	Community corrections and youth justice services	Outreach from Meekatharra	No	Most clients Aboriginal
Transport					
	Public Transport Authority TransWA	Bus service to and from Perth and Geraldton.	2 days a week	No	

Mount Magnet:

The Shire of Mount Magnet is a Local Government Area in the Mid West region of Western Australia, about 570 kilometres north-northeast of Perth. It covers an area of 13,692 square kilometres, and its seat of government is the town of Mount Magnet. The 2006 census indicated there were 458 persons living in the Shire, of which 91 were Aboriginal (19.9%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
School	Department of Education and Training	Education to Year 10. Facilities available for students who want to study years 11 and 12.	School terms	No	
Youth Pathways	Geraldton Regional Community Education Centre	Provides counselling to students to encourage retention in school or refer for appropriate work	One day every 3 weeks	No	Two staff out of five are Aboriginal Funded by Department of Education, Employment and Workplace Relations
Parents in Tune with Education	Geraldton Regional Community Education Centre	Aims to increase parents' understanding and skills to assist them to keep their children in school	As required	Yes	Funded by Department of Family, Housing, Community Services and Indigenous Affairs
Participation Coordinator for Midwest and Murchison Education	Department of Education and Training	Monitors students to see if they are in school. If not in school assists them into school, employment or training.	As required.	No	All clients are Aboriginal.
Employment					
Employment Services	Mission Australia: Job Services Australia	Assisting clients re seeking employment	Outreach every 4 weeks	No	

CDEP	Yullela Aboriginal Corporation	Supervises work for the dole and work for court.	As required Manager on site in Mount Magnet	No.	All clients are Aboriginal Between 25 to 30 clients.
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does training for driver's licenses.	Three days of training twice a month as requested or required.	Yes	About 60% of clients are Aboriginal. One of three staff delivering program is Aboriginal.
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	4 times a year	No	No Aboriginal staff
Local Community Partnership	Geraldton Regional Community Education Centre	Works with schools, industries and professionals to help develop hands on learning experiences and develop skills for employment.	As required	No	Funding ending at June 2010.
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	As required Office in Geraldton	No Yes	One Aboriginal Field Officer
Income Support					
Income support	Centrelink	Centrelink computer at Mount Magnet Library.	Monday to Friday 10AM to 1PM.	No	
Murchison Financial Services	Frontier Services	Financial counselling, budgeting program		No	All clients are Aboriginal.
Health					
Mount Magnet Medical Clinic	WA Country Health Service	Provides nursing and medical assistance for emergency, acute and chronic illnesses	Monday to Friday 8AM to 12PM, 1 to 4PM After hour nurse on call for	No	About 60% clients are Aboriginal.

			emergencies.		
Medical service	Geraldton Regional Aboriginal Medical Service	Medical assessment and care	Once a month	Yes	
	Midwest Aero Medical Service	Medical assessment and care	Once a month on site 24 hour telephone contact with medical clinic	No	
Ambulance	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive service for patients.
Podiatrist	GRAMS	Specialist foot care	As requested	No	
Physiotherapist			As requested		
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	Weekly visits or as required	No	Service from Meekatharra
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Meekatharra
Mental Health	WA Country Health Service	Emergency Mental health issues	Once a month	No	
Aboriginal Child Health Program	Mount Magnet Medical Clinic	Immunization, trachoma, ear health etc.		Yes	Aboriginal Health Worker
Ambulance	St. John Ambulance	Emergency transport to medical service First aid courses available	24 hours a day	No	Run by volunteers. Expensive service for patients.
Dental		Assessment of dental health for school children			
Social and Emotional Wellbeing					
Sports programs	Mount Magnet Shire	Sports programs for children and some for adults.		No	80% of children are Aboriginal.
Social work	General Practice Midwest Network	Social work services such as counselling and assistance with access to resources.		No	50% of clients are Aboriginal
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.

Alcohol and Substance Misuse					
Programs to help overcome alcohol and substance misuse	Community Drug Services Team, based in Meekatharra	Counselling and assistance with overcoming drug and alcohol problems	Same worker covers Meekatharra, Cue and Mount Magnet	No	.
Housing					
Housing	Homeswest	Twenty seven homes	Officer travels to Mount Magnet once a fortnight or more often if required.	No	All clients are Aboriginal
Housing	Murchison Regional Aboriginal Corporation	Provides five houses	Service located in Geraldton	Yes	5 staff are Aboriginal Difficulty in maintaining houses
Well Being of Children					
Pre School program	Department of Education and Training	Program for 4 and 5 year old children provided at school	4 year olds go Monday to Thursdays 8 to 11:20AM 5 Year olds go Monday to Fridays 8AM to 2:45 PM	No	
Bidi Bidi Program	Bidi Bidi Aboriginal Corporation in partnership with agencies	Programs include intensive one on one intervention. Targets children 0-4 and their mothers, siblings and grandmothers		Yes	Innovative new project which has received Royalties for Regions funding
Child Protection	Department for Child Protection	Youth and Family Support worker in Mount Magnet provides support for clients and community	Office hours	Yes	Although funded from Gordon Inquiry DCP worker can assist non Aboriginal people.
Best Start	Department for Communities	Early intervention program for Aboriginal children pre birth to age 5.	2.5 days a week	Yes	Aboriginal worker
Youth					

Youth Centre	Mount Magnet Shire	Place for youth to hang out after school.		No	80% of youth involved are Aboriginal.
School holiday program	Mount Magnet Shire	Activities for youth during school holidays	During school holidays.	Yes	
Seniors					
Home and Community Care	Health Department	Provides home and garden maintenance.	As required	No	
Meals on Wheels	Health Department	Provides meals to seniors in their home	As required	No	
Disability					
Services for persons with disabilities	Disability Services Commission	Some services delivered through Geraldton office	As required, usually every 8 weeks	No	
Geraldton Personnel Inc.	Private company	Provides assistance in finding employment for persons with a diagnosed disability who are able to work at least 8 hours a week	As required. Office in Geraldton Monday to Friday 8:30 to 4:30	No	About 5% of total clients are Aboriginal. No Aboriginal staff.
Justice					
Police Services	Western Australia Police Service	Police services	Monday to Friday 8 AM to 4 PM. On call 24 hours as determined by Geraldton.	No	95% of clients are Aboriginal
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	Twice a month or as required from Carnarvon	Yes	
Corrections	Department of Corrective Services	Community corrections and youth justice services	Outreach from Meekatharra	No	Most clients Aboriginal
Transport					
	Public Transport Authority	Bus service to and from Perth and Geraldton.	2 days a week	No	

	TransWA				
Air	Skippers	To and from Perth	Four days a week, often via Meekatharra		

Murchison:

The Shire of Murchison is a Local Government Area in the central part of Western Australia, about 700 kilometres north of Perth. It covers an area of 41,173 square kilometres, and has no town. The 2006 census indicated there were 110 persons living in the Shire, of which 33 were Aboriginal (30%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Pia Wadjari Remote Community School	Department of Education and Training	Education Kindergarten to year 12.	School terms	No	All students are Aboriginal
Parents in Tune with Education	Geraldton Regional Community Education Centre	Aims to increase parents' understanding and skills to assist them to keep their children in school	As required	Yes	Funded by Department of Family, Housing, Community Services and Indigenous Affairs
Employment					
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does training for driver's licenses.	Three days of training twice a month as requested or required.	Yes	About 60% of clients are Aboriginal. One of three staff delivering program is Aboriginal.
CDEP	Midwest Employment and Economic Development Aboriginal Corporation	CDEP program		Yes	Manages municipal services program in Pia Wadjari.
Income Support					
Income support	Centrelink	No service centre in Murchison	.	No	

Health					
None for non Aboriginals			Available at Mullewa, about 100 kilometres away		
Medical care	GRAMS	Medical care	Once a fortnight to Pia Wadjari	Yes	
Social and Emotional Wellbeing					
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Alcohol and Substance Misuse					
Medical care	GRAMS	Medical care	Once a fortnight to Pia Wadjari	Yes	
Housing					
None					
Well Being of Children					
Child protection	Department of Child Protection		Come if required		
Play Group	Department of Education and Training	Program for babies to year 1 children and their parents provided at school		No	
Active After school program	Department of Education and Training	Activity program for students	2 sessions once a week	No	
Youth					
Learning to drive	Keys for Life Program	Available to anyone over 16 to help get a learner's permit to drive	As required	No	

Seniors					
None					
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	If required		
Justice					
Police Services	Western Australia Police Service	No police services on site	Police come from Yalgoo or Mullewa as required	No	
Transport					
None					

Sandstone:

The Shire of Sandstone is a Local Government Area in the eastern Midwest region of Western Australia, about 7400 kilometres northeast of Perth. It covers an area of 32,882 square kilometres, and its seat of government is the town of Sandstone. The 2006 census indicated there were 119 persons living in the Shire, of which 24 were Aboriginal (20%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Sandstone Remote Primary School	Department of Education and Training	Pre-kindergarten to Year 7.	School terms	No	About 53% Aboriginal students.
Employment					
Employment Services	Mission Australia	Assistance for clients seeking employment	Outreach every 4 weeks	No	
CDEP	Yullela Aboriginal Corporation	Supervises work for the dole and work for court.	As required	No.	All clients are Aboriginal One client in Sandstone
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does training for driver's licenses.	As requested or required	Yes	About 60% of clients are Aboriginal. One of three staff delivering program is Aboriginal.
Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	As required Office in Geraldton	No Yes	One Aboriginal Field Officer

Income Support					
Income support	Centrelink	No Centrelink agent in Sandstone		No	.
Health					
Sandstone Nursing Post	WA Country Health Service	Nursing service	1 day a week	No	
Medical service	Royal Flying Doctor Service	Medical service	1 day a week	No	
Medical service	Geraldton Regional Aboriginal Medical Service	Medical service	1 day a month		
Physiotherapist	GRAMS	Physiotherapist service	1 day a month with GRAMS		
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Meekatharra
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Meekatharra
Medical service	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive service for patients.
Social and Emotional Wellbeing					
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Golf club					
Alcohol and Substance Misuse					
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues			
Housing					

Housing	Department of Housing	none			
Housing	Murchison Regional Aboriginal Corporation	Provides 4 houses in Sandstone	Serviced from Geraldton	Yes	Some houses are joint ventures with DHW.
Well Being of Children					
Child Protection	Department of Child Protection	Assesses and deals with issue of child protection	Twice a year or as required.	No	
Youth					
No services					
Seniors					
No services					
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required		
Justice					
Police Services	Western Australia Police Service	Police services.	Police come from Mount Magnet, about 160 kilometers	No	
Transport					
No services					

Yalgoo:

The Shire of Yalgoo is a Local Government Area in the Mid West region of Western Australia, about 500 kilometres north of Perth. It covers an area of 28,215 square kilometres, and its seat of government is the town of Yalgoo. The 2006 census indicated there were 242 persons living in the Shire, of which 92 were Aboriginal (38%).

Service Type	Provider	Service	Availability	Aboriginal focus	Comment
Education					
Yalgoo Primary School	Department of Education and Training	Kindergarten to Year 7	School terms	No	100% of students are Aboriginal. One full time Aboriginal teacher and 5 AIEOs. Breakfast program, school lunch program run by CDEP.
Employment					
Employment Services					No Job Service Australia provider listed.
Training for employment	Bridging the Gap	Offers accredited training course to assist people in gaining employment. Also does training for driver's licenses.	As requested or required.	Yes	About 60% of clients are Aboriginal. One of three staff delivering program is Aboriginal.
Joblink Midwest	Department of Education and Training	Gives workshops to school student on employability skills and career guidance	3 times a year	No	No Aboriginal staff
CDEP	Midwest Employment and Economic Development Aboriginal Corporation	CDEP program	Office in Yalgoo.	Yes	

Apprenticeship and Traineeship Company Midwest	Not for Profit	Assists in employment and management of apprenticeships and traineeships covering all industries in the Midwest. School based trainees for years 11 and 12, 2 days work, 3 days school. Specific program for Aboriginals in Year 10 funded by DEEWR	As required Office in Geraldton	No Yes	One Aboriginal Field Officer
Income Support					
Income support	Centrelink	Self help facility at Yalgoo General Store	Monday to Friday, 8:30 AM to 1 PM, 2:30 to 4:30 PM	No	Staff at store will assist with faxing and forms.
Emergency Relief, food parcels	Northern Districts Community Support Group	Counselling, food parcels	Based in Morawa, visits as required	No	
Health					
Yalgoo Nursing post	WA Country Health Service	Health promotion and education. First point of call for health problems	Monday to Friday 8:30 AM to 12:30 AM	Yes	Most clients are Aboriginal. Difficulty in retaining nurse. On call service is irregular.
Medical service	Geraldton Regional Aboriginal Medical Service	Medical assessment and care	Once a month	Yes	
Medical service	Royal Flying Doctor Service	Medical assessment and care	Once a fortnight	No	
Mental Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Meekatharra
Child and Adolescent Health	Central West Mental Health Services	Mental health assessment and treatment	As required	No	Service from Meekatharra
Aboriginal Child Health Program	Yalgoo Nursing Post	Immunization, trachoma, ear health etc.		Yes	Aboriginal Health Worker
Ambulance	St. John Ambulance	Emergency transport to medical services	24 hours a day	No	Run by volunteers. Expensive

					service for patients.
Social and Emotional Wellbeing					
Rural and Remote Counselling Service	Kinway (Anglicare)	Means tested telephone counselling service	As required	No	Free 1800 812 511 phone call to make appointment. Counsellor phones back to land line.
Alcohol and Substance Misuse					
Alcohol and drug services	Community Drug Services Team	Counsel, support and educate people re alcohol and drug issues	As required		
Housing					
Housing	Murchison Regional Aboriginal Corporation	Provides seven houses in Yalgoo	Service located in Geraldton	Yes	Difficulty in maintaining houses because of insufficient funding.
Homeswest	Department of Housing and Works	Four homes		yes	Difficulty in establishing client waiting list.
Well Being of Children					
Healthy Community Project Yalgoo	FaHCSIA, Shire and mining company. Program run by Centacare	After school program, holiday programs, play group, other activities		Yes	
Child Protection	Department for Child Protection		Come to Yalgoo once a month	No	Community is unsure what they do.
Indigenous Children's Program	Centacare	Provides program for aboriginal children and their families,	Full time		Partly funded by FaHCSIA
Youth					

No services					
Seniors					
No services					
Disability					
Disability services	Disability Services Commission	Provides support and advocacy for persons with disabilities	As required, from Geraldton		
Justice					
Police Services	Western Australia Police Service	Police services	Monday to Friday 8 AM to 4 PM. On call 24 hours as determined by Geraldton.	No	No
Legal Service	Aboriginal Legal Service	Provides free legal advice to Aboriginal people	Once a month or as required from Geraldton	Yes	
Corrections	Department of Corrective Services	Community corrections and youth justice services	Served from Geraldton	No	Not mentioned in consultations
Transport					
Bus service	Public Transport Authority TransWA	Bus service to and from Perth and Geraldton	2 days a week	No	